



INTELLIGENCE AND TARGETING WORKSHOP

(Travellers And Air Cargo Focus)

19 - 23 JANUARI 2026

Organized and Sponsored
Australian Border Force (ABF) and
Royal Malaysian Customs Academy (AKMAL) Melaka
MALAYSIA



ROYAL MALAYSIA CUSTOMS DEPARTMENT

VISION

Excellent Customs Service Royal Malaysian Customs
Department (RMCD)

MISSION

To collect revenue, enforce the law, and facilitate trade
efficiently and effectively

SLOGAN

CEKAP (EFFICIENT)

TANGKAS (AGILE)

INTEGRITI (INTEGRITY)

THANK YOU

LIST OF COORDINATORS

	Name		Station
1.	Mdm. Zuraini Binti Othman	-	AKMAL
2.	Mdm. Emifakinah Binti Mohamed Eusoff	-	AKMAL
3.	Mdm. Kohila A/P Swaminathan	-	AKMAL
4.	Ms. Terry Hartheman	-	AKMAL
5.	Mr. Asman Bin Tola	-	AKMAL
6.	Mr. Safarin Bin abu Bakar	-	AKMAL
7.	Mr. Samsuri Bin Manap	-	AKMAL
8.	Ms. Paula Oxley	-	ABF
9.	Mr. Eric Mariani	-	ABF

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Coordinating Department

External Studies Department

Programme Advisor

Mdm. Zuraini Binti Othman

Director of Royal Malaysian Customs Academy
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Programme Director

Mdm. Emifakinah Binti Mohamed Eusoff
Head of External Studies Department

Programme Coordinator

Mdm. Kohila A/P Swaminathan

Secretarial Affairs

Ms. Terry Hartheman

Mr. Asman bin Tola

Mr. Safarin bin Abu Bakar

Mr. Samsuri bin Abdul Manap



AKMAL VISION

Leading Excellence in Sustainable,
World-Class Training

AKMAL MISSION

Empowering Competency-Based Training Focused
on Intellectual and Digital Excellence

AKMAL Training Philosophy

To produce knowledgeable individuals with high levels of skill and capability in performing their duties, who uphold service ethics and demonstrate a positive attitude towards their responsibilities and organization, through a comprehensive and integrated training approach. This approach is based on balanced development in terms of mental, spiritual, physical, and emotional aspects, implemented in a planned, continuous, and equitable manner.

LIST OF PARTICIPANTS

NO	NAME	STATION
1	NOOR AFIFAH ZAHIRAH BINTI MOHD NOOR	SELANGOR
2	AHMAD FAIZ AIMAN BIN RAZAK	WPKL
3	MOHD RIDHWAN HAFIZ BIN RAZALI	SELANGOR
4	RAJ KUMAR A/L NANTHANAR	PUTRAJAYA
5	MOHAMAD HAFIZ BIN ISHAK	PUTRAJAYA
6	MOHD SHAHRUL BIN JOHAN	LTAKL
7	ABD.RAHIM BIN ABD RAHMAN	SELANGOR
8	MOHD ARIFF BIN MAHAMAD	SELANGOR
9	KHAIRYZAL BIN ABDULLAH	LTAKL
10	NORMANJALINA BINTI HASSAN	PULAU PINANG
11	NUR SYAZWANIE BINTI AZMI	LTAKL
12	ENERDA BINTI OMAR	LTAKL
13	AHMAD FAIZ BIN KAMARUDIN	WPKL
14	SITI KADIJAH BINTI MOHAMAD	NEGERI SEMBILAN
15	MUHAMAD HALILI BIN ABD MALIK	WPKL
16	MOHAMAD FIRDAUS BIN SATIBI	PUTRAJAYA
17	MOHD NURUL ANWAR BIN ABDULLAH	WPKL
18	FAREEZ AKMAL BIN MD YUSUF	WPKL
19	PUNITHA A/P KANDASAMY	LTAKL
20	ANANDARAJ NAIDU A/L SITTHAYA	WPKL
21	ISMAIL BIN AHMAD	AKPS
22	AZREESYAH BIN AZMAN	AKPS
23	MOHD RADI BIN ZAINUDIN	AKPS
24	SITI NUR SHAKIRAH BINTI ZULKIFLI	AKPS
25	MOHD SAMSUL BIN SALEH	AKPS



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WORKSHOP GOAL

To enhance the capability of Customs and Border Control officers in applying intelligence-led targeting approaches for travellers and air cargo environments, in order to strengthen border security, disrupt illicit activities, and facilitate legitimate movements across Malaysia's air gateways.

WORKSHOP OBJECTIVES

The workshop aims to ensure participants are able to:

1. Identify threat indicators related to air travellers and air cargo environments.
2. Apply risk assessment methods for travellers and cargo consignments.
3. Understand risk profiling through travel data, documentation, and cargo information.
4. Assess intelligence information from multiple sources and agencies.
5. Implement an intelligence-led targeting approach in daily operations.
6. Conduct precise and focused field interventions based on risk information.
7. Share information more effectively among relevant agencies for coordinated actions.
8. Produce concise and accurate intelligence analysis reports for further action.

THURSDAY - 22 JANUARY 2026		
TIME	PROGRAMME	VANUE
0730 - 0845	Breakefast	Rumah Tamu
0845 - 1000	Intelligence Tradecraft And Exercises	D'Sarah
1000 - 1045	Morning Tea Break	Rumah Tamu
1045 - 1115	AI And Machine Learning	D'Sarah
1115 - 1215	Targeting Exercises - METHODOLOGY	D'Sarah
1215 - 1230	Review Targeting Notes	D'Sarah
1230 - 1330	Lunch	Rumah Tamu
1330 - 1530	Case Study - ORENTAL FASHION AND PREVIOUS DETECTION	D'Sarah
1530 - 1600	Sea Cargo Exercises	D'Sarah
1600 - 1630	Afternoon Break	Rumah Tamu
1830 - 1930	Dinner	Rumah Tamu
FRIDAY – 23 JANUARY 2026		
0730 - 0845	Breakefast	Rumah Tamu
0845 - 1000	Case Study - OVERALL PRODUCT	D'Sarah
1000 - 1045	Morning Tea Break	Rumah Tamu
1045 - 1215	Case Study ACME FOODS	D'Sarah
1215 - 1230	Course Recap And Finish	D'Sarah
1230 - 1330	Lunch	Rumah Tamu

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ROYAL MALAYSIAN CUSTOMS ACADEMY (AKMAL) MELAKA,
MALAYSIA

SUNDAY - 18 JANUARY 2026		
TIME	PROGRAMME	VANUE
1400 - 1900	Arrival of participants at AKMAL Registration	JPHEP, AKMAL
MONDAY - 19 JANUARY 2026		
0730 - 0900	Breakefast	Rumah Tamu
0900 - 0930	Course Overview	D'Sarah
0930 - 1000	Introduction To The ABF	D'Sarah
1000 - 1030	Morning Tea Break	Rumah Tamu
1030 - 1230	Intel and Targeting	D'Sarah
1230 - 1245	The National Border Targeting Center	D'Sarah
1245 - 1345	Lunch	Rumah Tamu
1345 - 1445	Targeting Skills	D'Sarah
1445 - 1515	Afternoon Break	Rumah Tamu
1515 - 1600	The Intelligence and Targeting Cycle	D'Sarah
1600 - 1630	Targeting Fundamentals	D'Sarah
1830 - 1930	Dinner	Rumah Tamu

TUESDAY – 20 JANUARY		
TIME	PROGRAMME	VANUE
0730 - 0845	Breakefast	Rumah Tamu
0845 - 0945	Information Source	D'Sarah
0945 - 1015	Data - Reporting System And AP Criteria	D'Sarah
1015 - 1045	Morning Tea Break	Rumah Tamu
1045 - 1200	Cargo Reporting And Targeting Process	D'Sarah
1200 - 1215	Risk Management	D'Sarah
1215 - 1315	Lunch	Rumah Tamu
1315 - 1415	Threat Assesments	D'Sarah
1415 - 1445	Afternoon Break	Rumah Tamu
1445 - 1645	Threat Assesment Exercises And Case Studies	D'Sarah
1830 - 1930	Dinner	Rumah Tamu
WEDNESDAY – 21 JANUARY 2026		
0730 - 0845	Breakefast	Rumah Tamu
0845 - 0945	Cargo Methodologies	D'Sarah
0945 - 1000	Targeting Development And Threat Discovery	D'Sarah
1000 - 1030	Morning Tea Break	Rumah Tamu
1030 - 1145	SQL Cold Targeting Case Study	D'Sarah
1145 - 1200	Intelligence Product	D'Sarah
1215 - 1300	Lunch	Rumah Tamu
1300- 1400	Threat Assesments	D'Sarah
1400 - 1430	Afternoon Break	Rumah Tamu
1430 - 1630	Exercises : Writing Intelligence	D'Sarah
1830 - 1930	Dinner	Rumah Tamu