

THANK YOU



**POST-CLEARANCE AUDIT
WORKSHOP**

**26 - 30 JANUARI 2026
ROYAL MALAYSIAN CUSTOMS
ACADEMY (AKMAL) MELAKA
MALAYSIA**



RMCD VISION

Excellent Customs Service Royal Malaysian Customs
Department (RMCD)

MISSION

To collect revenue, enforce the law, and facilitate trade
efficiently and effectively.

SLOGAN

CEKAP (EFFICIENT)

TANGKAS (AGILE)

INTEGRITI (INTEGRITY)

LIST OF COORDINATORS

	Name		Station
1.	Mdm. Zuraini Binti Othman	-	AKMAL
2.	Mdm. Emifakinah Binti Mohamed Eusoff	-	AKMAL
3.	Mdm. Kohila A/P Swaminathan	-	AKMAL
4.	Ms. Terry Hartheman	-	AKMAL
5.	Mr. Asman Bin Tola	-	AKMAL
6.	Mr. Safarin Bin abu Bakar	-	AKMAL
7.	Mr. Samsuri Bin Manap	-	AKMAL
8.	Mr. Koichi Asami	-	Japan Customs
9.	Ms. Izumi Kurahashi	-	Japan Customs

Royal Malaysian Customs Academy (AKMAL)

P.O. Box 160, Bukit Baru,

Hang Tuah Jaya,

75730 MELAKA

MALAYSIA

Phone: +606 233 1100

Fax: +606 232 2217

LIST OF PARTICIPANTS

NO	NAME	STATION
1	ABDUL MALIK BIN ABDUL RAHIM	JOHOR
2	MOHAMED SUFIAN BIN SULAIMAN	MELAKA
3	NURUL MAFUZA BINTI MOHAMED	PAHANG
4	EMMIE WIDIANEE BT ABDUL GANI	PULAU PINANG
5	ABU HASSAN BIN IKHLAQ AHMAD	PULAU PINANG
6	NOORMAN JANTAN	PUTRAJAYA
7	CRYSTAL TAY SIEWCHING	SABAH
8	KESHVINDERJIT SINGH A/L KULWANT SINGH	SARAWAK
9	NOR EKA SHAFINA BINTI KADONG	SARAWAK
10	CHARLIE LAWAI	SARAWAK
11	JANET ANAK AJANG	SARAWAK
12	ROSLINA BINTI AWANG	TERENGGANU
13	KHATIJAH BINTI ISA	WPKL
14	RUBY ANAK EMPIN	WPKL
15	HAFEEZ BIN MOHAMED HUSSAIN	WPKL



Coordinating Department

External Studies Department

Programme Advisor

Mdm. Zuraini Binti Othman

Director of Royal Malaysian Customs

Programme Director

Mdm. Emifakinah Binti Mohamed Eusoff
Head of External Studies Department

Programme Coordinator

Mdm. Kohila A/P Swaminathan

Secretarial Affairs

Ms. Terry Hartheman

Mr. Asman bin Tola

Mr. Safarin bin Abu Bakar

Mr. Samsuri bin Abdul Manap



AKMAL VISION

Leading Excellence in Sustainable,
World-Class Training

AKMAL MISSION

Empowering Competency-Based Training Focused
on Intellectual and Digital Excellence

AKMAL Training Philosophy

To produce knowledgeable individuals with high levels of skill and capability in performing their duties, who uphold service ethics and demonstrate a positive attitude towards their responsibilities and organization, through a comprehensive and integrated training approach. This approach is based on balanced development in terms of mental, spiritual, physical, and emotional aspects, implemented in a planned, continuous, and equitable manner.

TIME	PROGRAMME	VALUE
28 Januari 2026 (Wednesday)		
0730 - 0830	Breakfast	DM D'Sarah
0900 - 1300	Individual presentation	D'Sarah
	Morning tea break	DM D'Sarah
	Feedback for Individual presentation	D'Sarah
1300 - 1400	Lunch	DM D'Sarah
1400 - 1630	Explanation of problem identification and Recommendation exercise	D'Sarah
	Afternoon tea break	DM D'Sarah
	Preparation for problem identification and recommendation exercise	D'Sarah
	Review provided information	D'Sarah
1830 - 2000	Dinner	DM D'Sarah
29 January 2026 (Thursday)		
0730 - 0830	Breakfast	DM D'Sarah
0900 - 1300	Problem identification and Recommendation Exercise	D'Sarah
	Morning tea break	DM D'Sarah
	Problem identification and Recommendation Exercise	D'Sarah
1300 - 1400	Lunch	DM D'Sarah
1400 - 1630	Feedback for identification and Recommendation Exercise	D'Sarah
	Afternoon tea break	DM D'Sarah
	Recap of the overall Workshop	D'Sarah
	Individual Feedback Interviews	D'Sarah
	Closing	D'Sarah
1830 - 2000	Dinner	DM D'Sarah
30 January 2026 (Friday)		
0900 - 1200	Discussion	Sepakat

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26 - 30 JANUARI 2026
ROYAL MALAYSIAN CUSTOMS ACADEMY (AKMAL) MELAKA, MALAYSIA

TIME	PROGRAMME	VANUE
25 Januari 2026 (Sunday)		
1400 - 1900	Arrival of participants at AKMAL Registration	JPHEP, AKMAL
26 Januari 2026 (Monday)		
0730 - 0830	Breakfast	DM D'Sarah
0900 - 1000	Opening Ceremony	D'Sarah
	Introduction	D'Sarah
	Self introduction from participants	D'Sarah
	Morning tea break	DM D'Sarah
1000 - 1030	Recap Workshop February 2025	D'Sarah
1300 - 1400	Lunch	DM D'Sarah
1400 - 1630	Quick Presentation	D'Sarah
	Afternoon tea break	DM D'Sarah
	Feedback for quick presentation	D'Sarah
1830 - 2000	Dinner	DM D'Sarah
27 January 2026 (Tuesday)		
0730 - 0830	Breakfast	DM D'Sarah
0900 - 1300	Recap of Day 1	D'Sarah
	Presentation (Japan) - Case Study	D'Sarah
	Morning tea break	DM D'Sarah
	Presentation (Japan) - Teaching Method, Presentation Technique	D'Sarah
1300 - 1400	Lunch	DM D'Sarah
1400 - 1630	Explanation of Individual presentation	D'Sarah
	Preparation for individual presentation	D'Sarah
	Afternoon tea break	DM D'Sarah
	Presentation	D'Sarah
1830 - 2000	Dinner	DM D'Sarah



POST-CLEARANCE AUDIT WORKSHOP

WORKSHOP GOAL

To enhance the capacity and effectiveness of the Royal Malaysian Customs Department in conducting Post-Clearance Audits (PCA) that support customs compliance, protect national revenue, and facilitate legitimate trade through risk-based and internationally aligned audit practices.

WORKSHOP OBJECTIVES

1. **Strengthen Knowledge on PCA Framework** Improve participants' understanding of the legal, procedural, and operational frameworks governing PCA, including valuation, classification, origin, and trade documentation requirements.
2. **Enhance Practical Audit Skills** Build competencies in planning, executing, documenting, and reporting PCA activities using structured methodologies and risk-based approaches.
3. **Improve Data & Risk Analysis Capabilities** Equip participants with skills to perform data analysis, identify risk indicators, and apply risk profiling for targeted audit selection and efficient resource allocation.
4. **Promote Compliance & Revenue Protection** Enable participants to detect non-compliance, encourage voluntary compliance among traders, and ensure corrective actions that safeguard customs revenue and regulatory integrity.
5. **Support Trade Facilitation & International Alignment** Align PCA practices with WCO standards and international best practices to enhance transparency, predictability, and Malaysia's overall trade competitiveness.
6. **Strengthen Collaboration & Information Sharing** Foster inter-agency cooperation and engagement with the private sector to improve information exchange, compliance monitoring, and PCA effectiveness.